


EPSON PRODUCT SUPPORT BULLETIN

Date:	11/29/2001	Originator:	GC/DA
PSB #:	PSB.2001.12.001	Authorization:	
Reference:	TE01-256	Total Pages:	1
Product(s):	Stylus COLOR 670/ 740/ 777/ 860/ 880/ 900/ 980, Stylus C40/ C60/ C80, Stylus Photo 780/ 785EPX/ 820/ 870/ 875DC/ 890/ 1270/ 1280/ 2000P		
Subject:	Available options for connecting your EPSON printer to Mac OS X 10.0		

This bulletin was created to inform you of the currently available options for connecting your EPSON printer to Mac OS X 10.0.

		Choice in Directory Services				
Available from :	Model	USB	EPSON USB	EPSON AppleTalk External(1)	EPSON AppleTalk Internal(2)	EPSON Firewire(3)
Core Driver version 1.0 Installed with Apple Mac OS X 10.0 CD-ROM and later	Stylus COLOR 670	OK				
	Stylus COLOR 740	OK				
	Stylus COLOR 777	OK				
	Stylus COLOR 860	OK				
	Stylus COLOR 880	OK				
Core Driver version 1.1 Available via download from http://support.epson.com/	Stylus COLOR 900		OK		OK	OK
	Stylus COLOR 980		OK		OK	OK
	Stylus Photo 780		OK			
	Stylus Photo 785EPX		OK			
	Stylus Photo 870		OK	OK		
	Stylus Photo 875DC		OK			
	Stylus Photo 890		OK	OK		
	Stylus Photo 1270		OK	OK		
	Stylus Photo 1280		OK	OK		
	Stylus Photo 2000P		OK	OK		
	Stylus C40UX		OK			
	Stylus C60		OK			
	Stylus C80		OK	OK		
	Stylus Photo 820		OK			

(1) Refers to EpsonNet 10/100 Base TX External Print Server - C82378*

(2) Refers to EPSON Type-B Ethernet options

(3) Refers to EPSON Type-B Firewire option - C82372*

EPSON PRODUCT SUPPORT BULLETIN

Date:	11/14/2001	Originator:	TC
PSB #:	PSB.2001.11.003	Authorization:	<i>[Signature]</i>
Reference:	N/A	Total Pages:	3
Product(s):	EPSON Perfection 1250/1650/2450 Series Scanners and Stylus Photo 780/890/1280/785EPX Printers		
Subject:	Updated Windows Me Printer Drivers for EPSON Photo Print Utility		

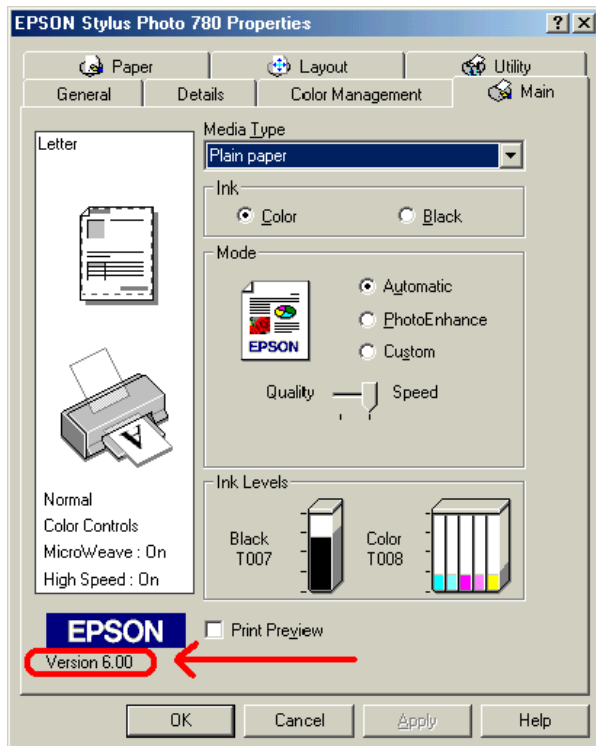
This bulletin was created to inform you of an issue under Windows Me where the Photo Print Utility in Epson Smart Panel Version 2.0 will display an error message if attached to an Epson Stylus Photo 780/890/1280/785EPX printer running printer driver version 6.0

Description of Issue:

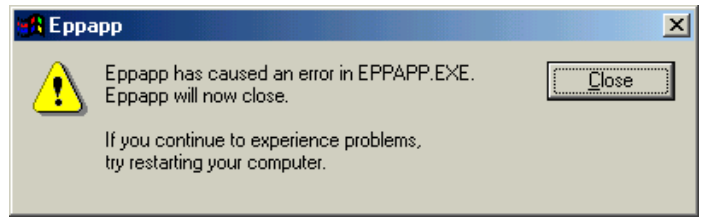
The Photo Print Utility in Epson Smart Panel Version 2.0 does not work properly with the original Windows Me driver found on the following printer software CD's with driver ver 6.0.

Stylus Photo 780 CPD-11725
Stylus Photo 785EPX CPD-12100
Stylus Photo 890 CPD-11718
Stylus Photo 1280 CPD-11719

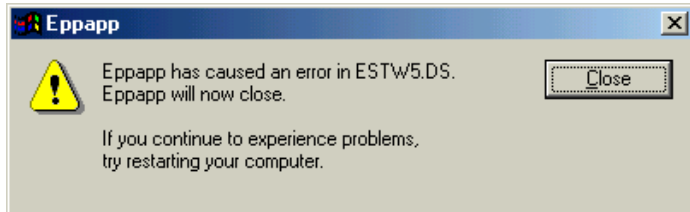
1. The printer driver version can be verified by checking the lower left-hand corner of the "Main" Tab of the Printers Properties Window.



2. One of the following error messages may be seen when using the Photo Print Utility with the printer driver combination listed above.



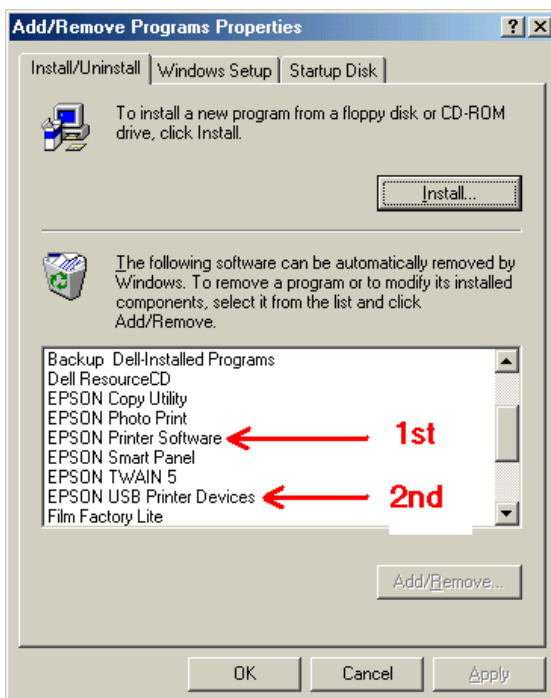
Errors you may see with the Photo Print patch ver. 1.31E installed



Solution:

To correct this issue the latest printer driver for the Stylus Photo 780/890/1280/785EPX printers is required. You can download the latest printer drivers from Epson's Driver web site at support.epson.com. After you have downloaded the appropriate printer driver, see below for the proper installation instructions.

1. Remove version 6.0 of the printer driver from Windows Control Panel by clicking on the Add/Remove Programs icon and select "EPSON Printer Software".
2. Click "Add/Remove" button. Once this opens up you will then see your model printer, highlight it and select "OK". Answer yes to all questions about removing files and Status Monitor 3.
3. Once the Printer has been removed, you can then also remove "EPSON USB Printer Devices."
4. You will be asked to reboot at this point, power off or disconnect the printer and reboot your computer.
5. After you have rebooted your computer run the setup.exe program from the location of the extracted download file to install the new version of your printer driver.



6. Follow the instructions used in the "Start Here" poster of your printer or follow the directions on the screen, only connect the USB cable or power on the printer when told to do so by the driver installation software.
7. Finish by verifying the updated driver versions as follows:
 - Stylus Photo 780 - Version 6.02/P
 - Stylus Photo 890/1280 - Version 6.01/P
 - Stylus Photo 785EPX – Version 6.00 – *Note: The updated driver version number is the same as the original but the currently posted driver is an updated one and it will resolve the issue.*
8. Once the printer driver has been installed, verify that the issue has been resolved by opening Epson Smart Panel and clicking on the Photo Print Button. You will see a progress window that says "Setting up printer."
9. Before you print, have your media type, print size, and Printer Driver set to the correct settings. Put a photo on the document glass and Click the "Print" button.
10. When the "Select TWAIN source" window pops up, select "EPSON TWAIN 5" and click OK. Your photo will be scanned and printed.

Note: You can launch EPSON Photo Print as a standalone application, without needing to launch Epson Smart Panel. The Photo Print Utility program automatically puts an Entry in the Start menu. To find this entry click on: Start>Programs>EPSON Scanner>EPSON Photo Print. The program will also put an "EPSON Photo Print" shortcut icon on your Desktop; you can launch the Photo Print Utility from the shortcut. If you do not want this icon on the desktop, simply drag it to the Recycle Bin or highlight the shortcut icon and hit the delete key on your keyboard